

Privacy policy

I. INTRODUCTION

This policy describes the types of information Neotech Global. (the “Company,” “we,” “our,” or “us”) may collect from you or that you may provide when you visit the website www.neotech.kz (“Website”) and our practices for collecting, using, maintaining, protecting, and disclosing that information. This policy does not apply to information collected by us offline or through any other means, including on any other website operated by the Company or a third party or through any application or content (including advertising) that may link to or be accessible from the Website.

The Company is committed to protecting your privacy. We provide this policy to explain the type of information we collect and to inform you of the specific practices and guidelines that protect the security and confidentiality of your personal data. Please read this policy carefully. If any term in this policy is unacceptable to you, please do not use the Website or provide any personal data. This policy may change from time to time (see Revisions to Our Privacy Policy).

II. INFORMATION WE COLLECT ABOUT YOU AND HOW WE COLLECT IT

We collect several types of information from and about users of our Website, which may include information defined as personal data under the General Data Protection Regulation (“personal data”). For example, we may collect information such as your name, e-mail address, telephone number, country, job function, company/organization name, annual revenue, industry, current customer status, file uploads by you, product interests, and information related to inquiries and requests. We may also collect bank account information and bank account and routing information. We may also collect information about your internet connection and the equipment you use to access our Website. As you navigate through the Website, we may automatically collect information such as your usage details, IP addresses, and information collected through cookies.

1. Information You Give to Us

The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website. This includes information provided when you sign up for newsletters, blog subscriptions and other types of information material; when we process and respond to your inquiries related to products and customer service; and when you provide feedback on our Website. The personal data that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal data.

- Records and copies of your correspondence with us (including email addresses).

2. Information We Collect About You

As with many other websites, as you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including resources (e.g. videos and PDFs) that you access, download and use on our Website, traffic data, location data, logs, language, date and time of access, frequency, and other communication data.
- Information about your computer and internet connection, including your IP address, operating system, host domain, and browser type.
- Details of referring websites (URL).

The information we collect automatically is statistical data that helps us improve our Website and deliver a better and more personalized service, including by enabling us to

- Determine web site traffic patterns.
- Count web visits.
- Determine traffic sources so we can measure and improve the performance of our site.
- Help us to know which pages and content are the most and least popular.
- Observe site search patterns to provide more intuitive navigation cues.
- Determine user frequency.

3. Google Analytics

This Website uses Google Analytics, a web analytics service provided by Google, Inc. (“Google”). Google Analytics uses cookies, which are text files placed on your computer, to help the Website analyze how users use the Website. The information generated by the cookie about your use of the Website will be transmitted to and stored by Google on servers in the United States.

Google will use this information on behalf of us as the operator of this Website for the purpose of evaluating your use of the Website, compiling reports on Website activity and providing other services relating to Website activity and internet usage to us.

In case IP anonymization is activated on this Website, your IP address will be truncated within the area of Member States of the European Union or other parties to the Agreement on the European Economic Area. Only in exceptional cases the

whole IP address will be first transferred to a Google server in the United States and truncated there. The IP anonymization is active on this Website.

The IP address, that your browser conveys within the scope of Google Analytics, will not be associated with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this Website.

4. Social Media Plug-ins

On our Website we use website elements from the social networks Facebook, Twitter, LinkedIn and YouTube. Suppliers of the plug-ins are the companies Facebook Inc., Twitter Inc., LinkedIn Corporation and YouTube LLC (“Providers”). Web page elements are e.g. buttons (so-called “social plug-ins”) or integrated content from the providers.

The operator of Facebook is Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbor, Dublin 2, Ireland (“Facebook”). For an overview of Facebook web page elements and their look go to <https://developers.facebook.com/docs/plugins>.

The operator of Twitter is Twitter Inc., 1355 Market St, Suite 900, San Francisco, CA 94103, USA (“Twitter”). For an overview of Twitter webpage elements and their look go to: <https://dev.twitter.com/web/overview>.

The operator of LinkedIn is LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA. Website elements of LinkedIn are recognizable by the LinkedIn logo.

The operator of YouTube is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA, a company belonging to Google Inc., Amphitheatre Parkway, Mountain View, CA 94043, USA. Website elements of YouTube are recognizable by the YouTube logo.

Your browser establishes a direct connection to the server of the respective Provider when you visit a page from our Website that contains such a website element. The content of the website element is transmitted by the respective Provider directly to your browser and integrated into the Website. By integrating the website elements, the Providers gain knowledge that your browser has accessed the corresponding page of our Website, and even if you do not have a profile with the respective Provider or are not logged in at the time. This information (including your IP address) is transmitted by your browser directly to a server of the respective Provider in the USA and stored there.

If you are logged into one of the services, the respective Provider can directly assign the visit to our Website to your profile with this Provider.

We have no influence on the parameters of the data that the Providers lift out with the help of the website elements. For details on the purpose and extent of the data collection and the further processing and use of the data by the Providers as well as your related rights and setting options for protecting your privacy, please refer to the privacy policy of the provider:

Facebook: <https://www.facebook.com/about/privacy/>

Twitter: <https://twitter.com/en/privacy>

LinkedIn: <http://www.linkedin.com/legal/privacy-policy>

YouTube: <https://policies.google.com/privacy?hl=en>

You would need to log out of each Provider's services if you want to prevent Providers from directly associating the data collected through our Website with your profile in that service. Finally, there is the possibility of completely preventing the loading of the website elements with browser add-ons.

5. Cookies Used on This Website

Our Website uses single-session (temporary) and multi-session (persistent) cookies. Temporary cookies last only as long as your web browser is open and are used for technical purposes such as enabling better navigation on our Website. Once you close your browser, the cookie disappears. Persistent cookies are stored on your computer for longer periods and are used for purposes including tracking the number of unique visitors to our site and information such as the number of views a page gets, how much time a user spends on a page, and other pertinent web statistics. Cookies, by themselves, will not be used by the Company to disclose your individual identity. This information identifies your browser, but not you, to our servers when you visit the Website. If you want to disable the use of cookies or remove them at any time from your computer, you can disable or delete them using your browser (consult your browser's "Help" menu to learn how to delete cookies); however, you must enable cookies to access certain information on our Website.

[Click here](#) to learn about the cookies we may use on our Website.

III. DATA SECURITY

We have implemented measures designed to secure your personal data from accidental loss and from unauthorized access, use, alteration, and disclosure. Personal data provided to us in accordance with this policy will be encrypted in transit and at rest.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot

guarantee the security of your data transmitted to our Website. Any transmission of your personal data is at your own risk.

Should you have any questions or concerns about this policy and our privacy practices, you may also contact us at info@neotech.kz